



## Design for Operational Excellence: A Breakthrough Strategy for Business Growth: A Breakthrough Strategy for Business Growth (Business Books)

By Kevin J. Duggan

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**Kevin J. Duggan** is a renowned speaker, executive mentor, and educator in applying advanced lean techniques to achieve Operational Excellence and the author of two books on the subject: *Creating Mixed Model Value Streams* and *The Office That Grows Your Business—Achieving Operational Excellence in Your Business Processes*. As the Founder of the Institute for Operational Excellence, the leading educational center on Operational Excellence, and Duggan Associates, an international training and advisory firm, Kevin has assisted many major corporations worldwide, including United Technologies Corporation, Caterpillar, Pratt & Whitney, Singapore Airlines, IDEX Corporation, GKN and Parker Hannifin. A recognized expert on Operational Excellence, Kevin is a frequent keynote speaker, master of ceremonies, and panelist at international conferences, and has appeared on CNN and the Fox Business Network.

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About the Author

**Kevin J. Duggan** is the author of *Creating Mixed Model Value Streams* and the lead author of *The Office That Grows Your Business: Achieving Operational Excellence in Your Business Processes*. A sought after international speaker on Operational Excellence, Duggan has appeared on CNN Headline News and Fox Business Network as the expert in Lean Manufacturing. He lives in North Kingstown, RI.

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